

AUTUMN 2020

NEWSLETTER

Dental Awards - Practice of the Year!

We entered the Dental Awards at the end of last year and were delighted to get shortlisted for all three categories:

- Practice of the Year - Central
- Practice - Team of the Year – Central
- Practice Manager of the Year – Jenny Cook.

The awards ceremony was meant to take place in May but unfortunately due to the COVID-19 situation this was cancelled.

Instead the organisers of the Dental Awards; The Probe, released the results on their website on 19th June.

We are proud to announce that we are winners for the Practice of the Year – Central!

To our surprise we also later on received a Commendation for Practice Manager of the Year – Jenny Cook.

These award programmes recognise the outstanding individuals and teams



whose commitment and drive continues to raise standards throughout UK dentistry.

Each and every team member is responsible for us receiving these awards and we are so proud of all of them.

PRACTICE HOURS

Monday	9.00am	8.00pm
Tuesday	9.00am	5.00pm
Wednesday	9.00am	5.00pm
Thursday	9.00am	5.00pm
Friday	9.00am	3.20pm
Saturday	9.00am	1.00pm
Sunday	Closed	

Closed for Lunch Mon/Thurs - 1.30pm- 2.30pm
Saturdays & Evenings by Appointment

EMERGENCY /OUT OF SURGERY HOURS

When the practice is closed please call the practice telephone number and a recorded message will give further information on how to access advice and treatment in the event of a dental emergency.

For a dental emergency outside of normal surgery hours, with the exception of Denplan members, a callout fee will be charged.



Free Denplan Assessment Worth £45

Denplan for Children only £9.99/month

£17.88 Fees Per Month BAND A	£24.91 Fees Per Month BAND B	£28.93 Fees Per Month BAND C	£37.71 Fees Per Month BAND D	£43.82 Fees Per Month BAND E
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Extra Infection Control Measures in Place



We're back to full treatment availability. This includes all your routine care.

Infection control has always been a priority for us, as we are committed to maintaining a high level of dental care and service to you our patients.

However, we have made a few adjustments to procedures to reduce the risk of spreading COVID-19.

1. We have an online portal where you can update your contact details and medical history prior to your appointment. You can also use the link to 'check-in' when you arrive.
2. You will be asked to use the alcohol hand rub provided and have your temperature checked with a contactless thermometer.
3. We have a higher grade of PPE.
4. We have installed Radic8 Virus Killers air filtration units.
5. We also use 'foggers' to dispense antiviral disinfectant.
6. We use high power suction with rubber dam or IsoVac for treatments which reduces aerosols by 90-98%.

Please join us in welcoming Dr Kam Panesar to the team!



We are delighted to have Kam join our team in early July. Due to the COVID-19 situation we anticipate there to be an increased demand for dental services in the area. With Kam as our new addition we will be able to offer more appointment availability for emergencies and accept new Private and Denplan patients.

Kam previously worked in Cambridge. Kam is a friendly, caring and enthusiastic dentist with a passion for providing the highest standards of patient care in the most comfortable and relaxed manner. She loves all dentistry.

Kam graduated from Lancashire University in 2016 and has since attended numerous post graduate courses on Cosmetic Restorative dentistry. She also has a keen interest in facial aesthetics having undertaken further advanced training in Botox and Dermal Fillers. Kam is looking forward to meeting you all!

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